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IMPORTANT ADVISORY- Sangsters International Airport- Montego Bay, Jamaica.

The Sangsters International Airport from April to June has demonstrated a significant growth above 10 percent over 2022, and the 2023 summer season is anticipated to record an increase in passenger traffic.

This traffic experienced over the last three months represents the highest number of arriving and departing passengers in history at SIA, with over 400,000 total passengers per month. This trend is expected to continue into July and August, resulting in high passenger traffic volume throughout the terminal and airport.

The Club Mobay and Club Kingston Airport Lounge service is designed to allow our mutual guests a hassle and stress-free travel experience from start to end.

To reduce wait times and queues in Arrivals, **all** arriving passengers are encouraged to

- **Complete the Immigration and Customs form online. Each arriving passenger is required to complete the Immigration and Customs form.**

All departing passengers are encouraged to

- **Make transportation arrangements to be at the airport with additional time to enter the airport for check-in three hours prior to the scheduled departure time, especially during the peak operating hours of 10 am to 4 pm. This will reduce the risk of flight delays and the possibility of passengers missing their flights, and ensure our guests can maximize the full experience of Club Mobay.**
- **Check in online and utilize mobile boarding passes where available**
 - o Passengers are encouraged to check in online and save the boarding pass to their device prior to arrival at the airport;
 - o Passengers with a mobile boarding pass who are not checking in bags should proceed directly to the Security Checkpoint. Passengers checking in bags should proceed to the airline counter.

Kindly note it is the responsibility of our valued customers to inform Club MoBay of any changes or flight updates made to the original itinerary. Should you have any updates, changes, queries please contact us via

- Email reservations@vipattractions.com with the subject noted **Urgent Flight Change**.
- Flight changes can also be made via the website or the link embedded in the VIP confirmation letter.
- Phone **1 876 619-1565** for Jamaica or **1-954-837-6290** for USA or Canada.
- Please be advised that Ground Transportation is not provided by Club MoBay.

Again, thank you for your continued support of Club Mobay and Club Kingston, and we look forward to a rewarding relationship and to welcoming you and our mutual clients to VIP Attractions.